

School Meals Satisfaction Survey

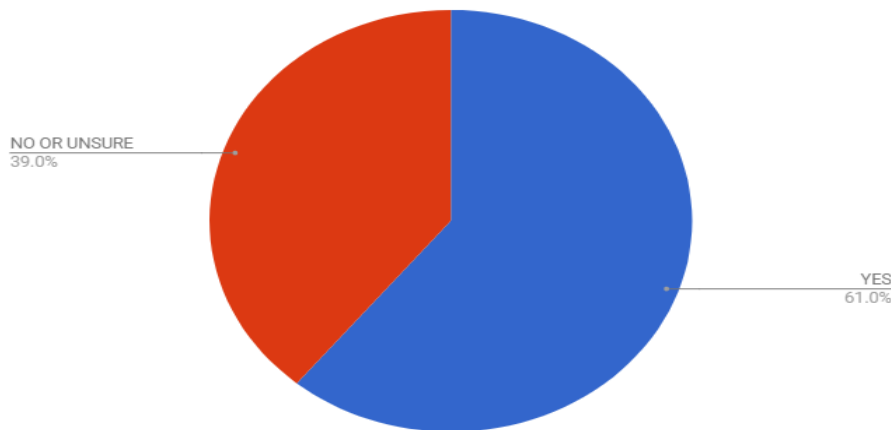
We recently asked the pupils, staff and parents of Pike Fold Primary School to take part in a **School Meals Satisfaction Survey**. Thank you to all those who have responded, there were a total of 453 forms returned by the deadline!

The results of our survey are available below.

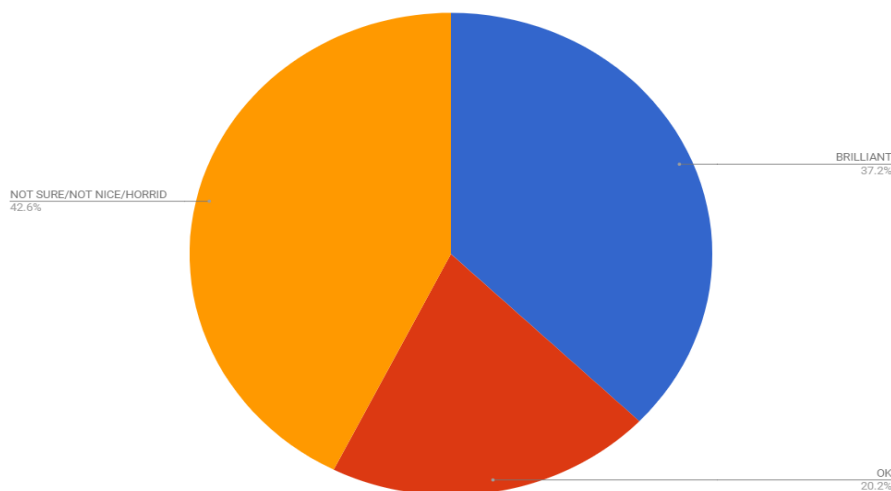
We value your time and comments and as a result of this survey we will be looking into the catering provisions available to us from other providers with the overall aim to increase user satisfaction and school meal take up.

1. Of the children who regularly eat a school meal, 39% of those surveyed said they did not enjoy their school meal (or were unsure)

Do you enjoy your school lunch?

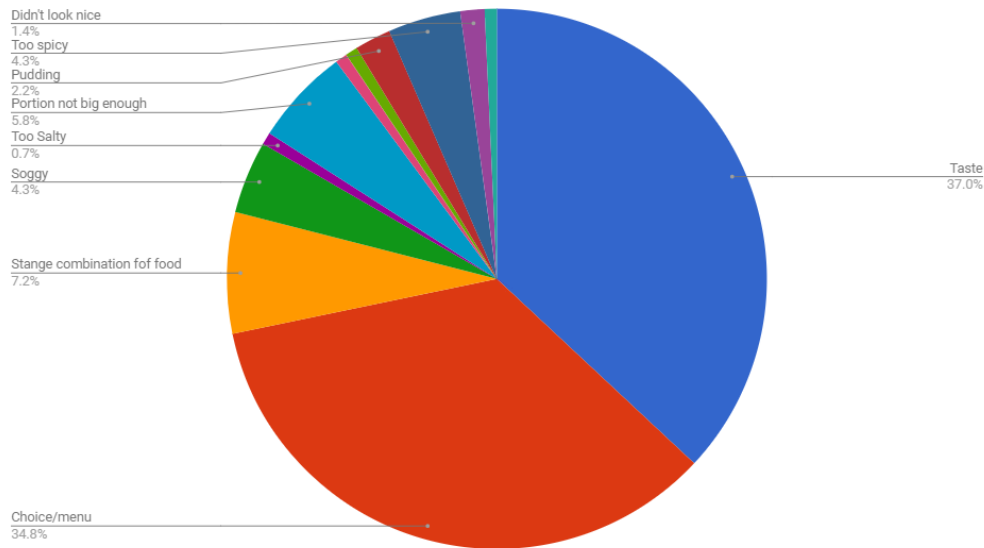


2. Of all children surveyed who have ever eaten a school meal, over 42% of them thought they were 'not nice or horrid' (or were unsure if they liked them)



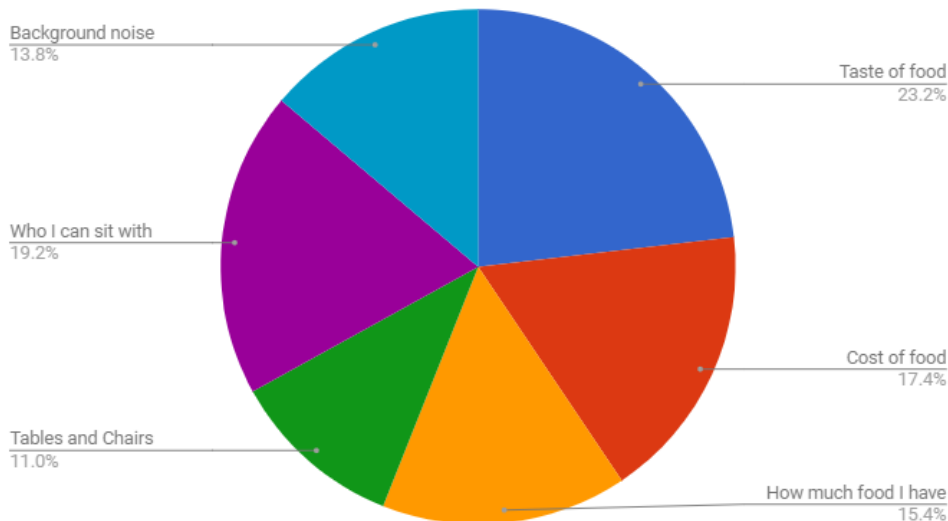
3. Of all the pupils surveyed who have ever eaten a school meal, over one third reported that they didn't like the taste and over another third said they didn't like the choice available/menu options,

If you have ever eaten a school meal, what did you like about them?



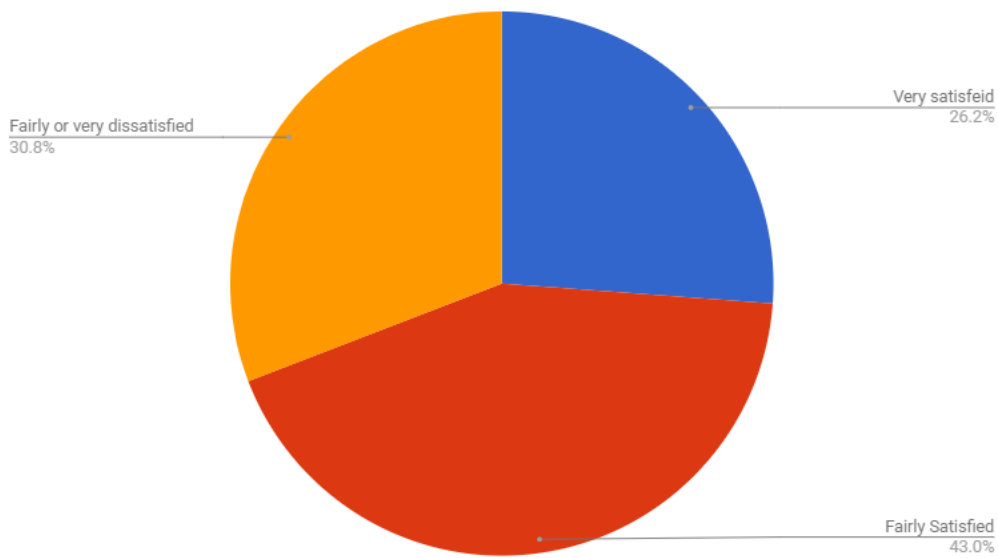
4. When all pupils surveyed were asked what they would change to make things better if they were in charge, most of them said they would change the taste.

If you were in charge, what would you change to make school meals better?



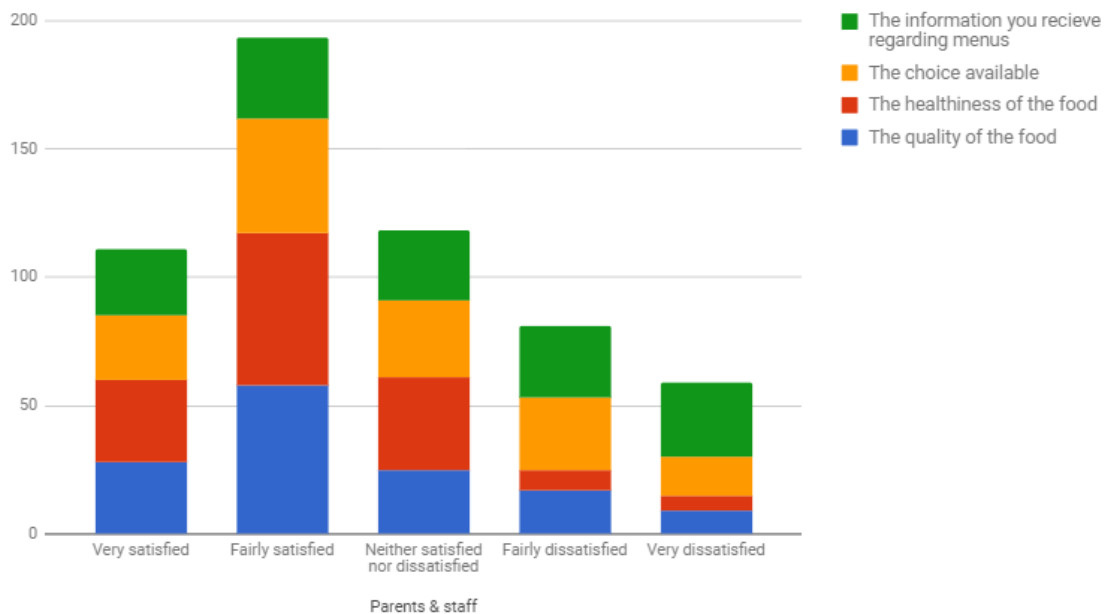
5. Of all parents and staff surveyed, almost one third are dissatisfied in some way with the over all lunch service.

How Satisfied are you with the current school lunch service overall?

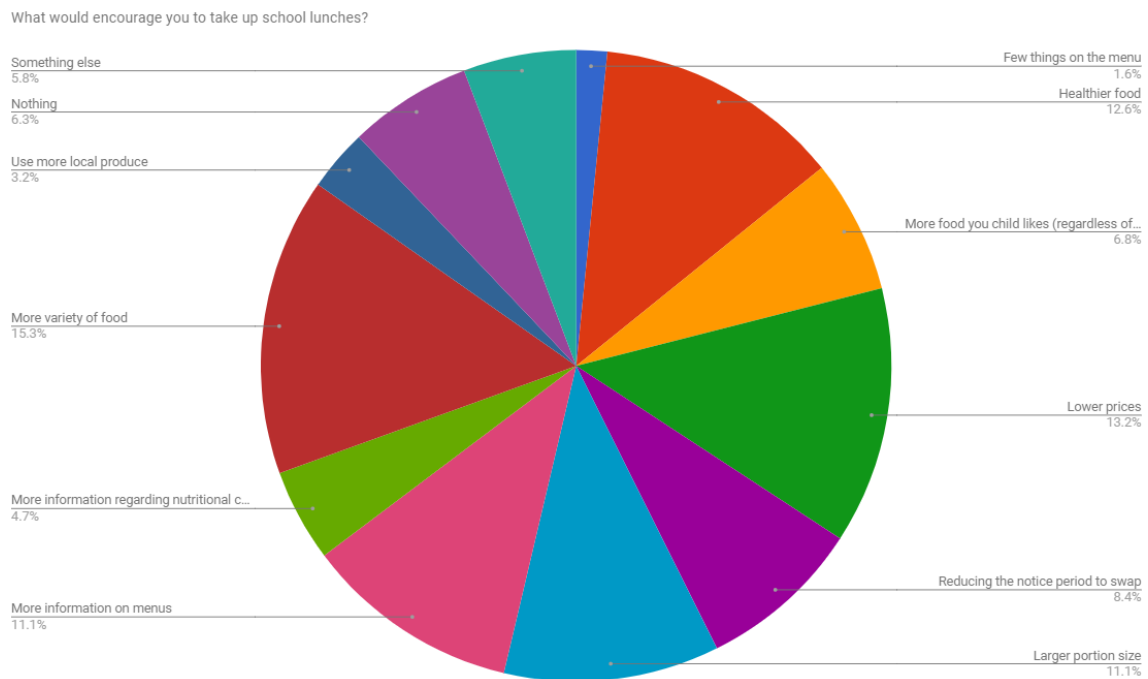


6. The majority of parents and staff surveyed are satisfied in some way, with the healthiness and the quality of the food; however, there is also a large proportion of staff and parents who reported they are dissatisfied, in some way, with the information received regarding menus and with the choice of food available to themselves or their child.

The quality of the food, The healthiness of the food, The choice available and The information you receive regarding menus



7. When parents and staff were asked what would encourage them the most to take up school meals for themselves or their child, they said this:



From the pre-set options, parents and staff surveyed mostly want to see larger portion sizes, lower prices and more variety of food. There were also some other suggestions:

The ability to pre-book meals
More vegetarian options on a daily basis.

Once again thank you for your ongoing support and cooperation, if you have any questions regarding this survey please do not hesitate to contact me.

Miss K Nickson.
Finance & HR Manager.